Your ref PJF/GZM/DB/06103.New

22 January 2005

Howrey Simon Arnold & White CityPoint One Ropemaker Street LONDON EC2Y 9HS

Dear Sir

Further to our letter of 29 November 2004, to which no response has been received, we propose to send to you all stories submitted for publication on www.ryanair.org.uk in order that you or your clients can inform us of any inaccuracies by email.

We assume that you are obliged to give honest answers and will not simply claim that all stories are entirely untrue.

Please could you also inform us, by email, of any improvements to Ryanair's operations which could result in anything on our site becoming out of date, such as a change in the way that telephone calls are answered or a decision to publicise email addresses.

We would consider positive changes at Ryanair to reflect well both on us and on Ryanair, and would be willing to publish details of such improvements.

Please note that further attempts to interfere with our domain name may result in your emails failing to reach us.

Yours faithfully

Ryanair Campaign